



MV Makeup & Skin Care

SHIPPING AND RETURN POLICY

SHIPPING POLICY:

- Orders are processed and shipped during regular business hours Monday through Friday, excluding major holidays.
- We do not ship to PO Boxes or Freight Forwarders.
- We do not ship to customers outside the continental U.S., AK and HI.

RETURN POLICY:

- All items are individually hand inspected and packaged; they leave our facility in perfect condition. Any damage to items caused by the shipping agent must be filled directly with the chosen shipping agent.
- All return shipping charges become the sole responsibility of the customer.
- Due to COVID-19 and sanitary guidelines, we do not accept any opened items.
- Only "unopened items" may be returned within 7 days of purchase, please call 929- 352-1093 or email us immediately at mvmakeupandskincare@gmail.com to arrange a return.